

Auburn Homeless/Transient Strategic Plan

Date of Report 3/11/2019

Performance Measurements
 Reduce the number of chronic homeless within the City of Auburn by 10% (Chronic is defined per Marbut Report)
 Reduce the number of nuisance type calls for service in the City of Auburn by 10% (See Measurement/Matrix Report)

Attachment A

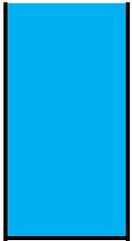
ITEM #	RECOMMENDATION	LEAD	OBJECTIVES	DELIVERABLES	NOTES	STATUS	TARGET DATE	RAG	COST	STATUS
1. Crime Prevention Through Environmental Design										
1.1	Adopt public safety policy/define strategic approach to implement									
	Audit City owned property to identify problem area	Public Works	Reduce blight/fire fuel/illegal camping from City-owned properties	List of properties and Associated Costs	Completed	Completed/Cost will be brought to Council during Mid-year	1/1/2019			On-Going
			Prioritize quick fixes and long term projects	Cost Analysis	Pending	Pending on outcome/Mid-year Council Meeting	1/1/2019			On-Going
	Incorporate CPTED principals in city processes	City Directors, or designee	Implement/Include CPTED Trained PD personnel in application review.	N/A	PD currently receives the application for review. Have not had trained personnel to look at review. Does not have impact to application process.	No change to current process. PD now has trained personnel to participate in the process. Public Works already has personnel trained in CPTED.	2/1/2019		No Cost	Complete
		Police Chief	Use CPTED to address Top Offender Locations	N/A	1. Process will begin when personnel receive training. CPTED will be incorporated into POP strategies. 2. Technology is lacking in the City to use data/statistics to appropriately map the top offender locations. 3. Current RMS/CAD system is antiquated and thermal mapping is unavailable. 4. New GIS program allows for the thermal/geographical mapping, amongst other positives.	This process will be used to address top offender locations. APD currently has an intern Crime Analyst who is with the PD once a week. The antiquated technology impacts the amount and timeliness of the analytics.	7/1/2019		CAD/RMS \$240,000.00 ESRI Public Safety GIS \$15,000.00	In Progress
1.2	Support Education									
	City Personnel	Police Chief/ Public Works	1. Identify Training for personnel	N/A	Two PD personnel have completed the Training/Public Works has staff member already trained	Completed/one Lt and one volunteer attended the course.	2/1/2019		\$ 600.00	Complete
			2. Program Admin and execution	N/A	1. Currently have three staff members city-wide trained in CPTED. 2. On-going monitoring of the program 3. Assessment for future needs. 4. If the requests and/or service become to overwhelming. Look to grow those trained in CPTED.	The program will be monitored by the PD. We will monitor the program and make needs assessments based on number of times it is used and/or requested.	2/1/2019		None	On-Going
	Business Owner/Residents	Police Chief	Develop a CPTED brochure	Brochure	Brochure approved. Will be added to City's Website.	Pending Chief's approval for purchase	5/1/2019		\$ 1,000.00	In-Progress
1.3	Organize for success									
	Roles and Responsibilities	City Manager	Identify Roles	N/A	Information provided by Task Force is sufficient	Completed.	1/1/2019		None	Complete
2. Ordinances										
2.1	Update									
	Camping	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Council Approved updated code	Completed. CAO and CC approved the ordinance.	12/1/2018			Complete
	Loitering	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Council Approved updated code	Completed. CAO and CC approved the ordinance.	12/1/2018			Complete
	Panhandling	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Pending the Sacramento Federal Case	The ordinance is pending. No change until we see an update from the courts. Still pending with the CAO.	N/a			Monitoring
	Campfires	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Council Approved updated code	Completed. CAO and CC approved the ordinance.	12/1/2018			Complete
3. Public Education										
3.1	Public awareness and education									
	Campaign	City Directors	How can community help	Social Media/Website Plan	The community can help by playing an active role in identifying and reporting community issues and concerns. The messaging is to be the City/PD's "eyes and ears" on these issues.	On-going. Building stages of a media plan.	4/1/2019		None	In-Progress

	Police Chief	Navigator Program	Presentation on Navigator Program	1. Work with HHS to identify possibility of part-time navigator at the PD 2. Identify costs associated with the position 3. Increase in span of supervision/lacking appropriate supervisor	HHS compiling data for a part-time navigator. Work 15-20 hours per week.	3/1/2019		\$	-	In-Progress
Weekly municipal code cites/arrests	Police Chief	Provide the requested data	See Matrix/Measurement	Recommend the statistics and data be reported monthly and quarterly. This will better coincide with the measuring success recommendations. (See Measuring Success 2 and 3)	This information will be included in the measuring success. The current CAD/RMS system does not allow for ease of accessing information.	7/1/2019		\$	-	In-Progress
4.3 Education										
Train APD, Public Works, Code Enforcement on updated ordinances and best practices for homeless and transient issues	Police Chief	Identify a process to ensure City staff receives on-going training in the area of ordinances and best practices	Training Process	1. Receive initial training and on-going 2. Documented training 3. Feedback from community	In process of ensuring City Staff have received training in their respective areas of ordinances and best practices. The CAO recommendations to be shared with City Directors as well.	4/1/2019		\$	-	In-Progress
5. Engagement with Other Organizations										
5.1 Assign Police Officer to liaise with PCSO's POP Team										
Assign Officer to liaise with PCSO's POP Team	Police Chief	Coordinate efforts to address homeless in and around the City of Auburn	Map current homeless hotspots	1. Identify areas more frequented by homeless 2. Quarterly efforts with PC POP 3. Attend Quarterly Regional Meetings	This has already been started and is on-going. Current CAT Members are already working with the PC POP Team.	8/1/2018		\$	-	On-Going
Train with group and best practices	Police Chief	Identify best practices and bring those back to PD/City	N/A	1. Visit West Sac; Bring back info on the app they are using. 2. Coordinate with PC HHS on the HMIS or other program 3. Technology; Updated GIS system and CAD/RMS	West Sac no longer uses the App. We are looking in to other options regionally.	7/1/2019		\$	-	In-Progress
5.2 City representation										
Participate in the various regional homeless programs	City Manager	1. Placer County Consortium for the Homeless 2. Homeless Resource Council of the Sierras	N/A N/A	City Staff will coordinate to participate in the regional programs.	City Staff will attend the local homeless meetings	7/1/2019		\$	-	In-Progress
Coordinate with other jurisdictions, non-profits, and related organizations	City Manager	Identify additional and take advantage of regional resources in the area of homelessness	N/A	Local groups, such as the Gathering Inn and other non-profits are available to help address issues. Also, good way to educate the community on our efforts and other available resources.	Currently working with Placer County HHS to identify potential for extra help Navigator position. Also, work closely with Gathering Inn to identify available beds.	5/1/2019		\$	-	In-Progress
5.3 Coordinate with land owning organizations										
Coordinate efforts with the various land owning organizations within the City	City Directors	Develop a process to include the various land owning organizations in the problem-solving process and to ensure they are accountable for their specific properties	Map of area, including the various groups responsible locations	1. Identify who is responsible for what areas 2. identify POC for each group 3. Establish a communications plan between the various POC and agencies	In progress	7/1/2019		\$	-	Complete
6. Measuring Success										
6.1 Individual Initiatives										
Define Metrics and how they will be collected	City Directors	During planning, identify metrics and measurements	Attached Document	This document contains the compiled information for the individual initiatives.	This product serves as the metrics and measurements for each of the individual efforts.	3/1/2019		\$	-	Complete
6.2 Law Enforcement										
Establish a matrix to measure police call reports	Police Chief	Identify and develop performance measurements and data points	Identified data points	1. Typical calls for service and pro-activity have been identified. (See attached Measure and Matrix report).	Identified the call types and City efforts to track.	3/1/2019		\$	-	Complete
Review on annual basis to determine if producing positive results	Police Chief	Compare annually the data points to identify new trends and assess if City's overall response is working	Identified data points	1. Moving forward, PD is collecting the data sets to identify a benchmark from the established matrix. (See Measurement and Matrix report). 2. The PD is changing a current practice to collect the incoming information.	The PD does not have data that is usable at this time. PD will collect the data over the course of the year and in year 2 will be able to compare the necessary information.	3/1/2020		\$	-	On-going
6.3 Reporting										

Monthly reporting	City Directors	City Departments to report on prescribed measurements	Police/Fire "Meet the Chief's"	<ol style="list-style-type: none"> 1. Report data and statistics of homeless efforts 2. Forum would take place monthly in conjunction with AFD. 3. Open forum to discuss/hear issues from the community. 4. Second Thursday every month. 5. Information available via social media/website. 	Publis Safety Chief's will provide updates and current events during monthly meetings	7/1/2019		\$	-	In-Progress
Quarterly reporting	City Directors	City Departments to report on prescribed measurements	Council Report	1. Report to council update on data and statistics of homeless efforts captured in measureable and matrix	In progress	7/1/2019		\$	-	In-Progress

2.2a AU
2.2b Cite
2.2c Arrest

2.3 CAT
2.3a AU
2.3b Cite
2.3c Arrest



SUB-TOTALS

TOTAL

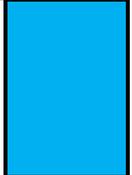
CPTED January February March April May June July August September October November December Totals

Planning Process
Community Service



CAT

Operations
Costs
Chronic Contacts
New Contacts
Referrals
Referrals Refused



HHS

Successful Referrals
Referrals Refused
Beds offered
Beds Refused



Public Works

Camps Cleaned up
Costs
City Owned Parcels
Costs



TOTAL